IDEAL REMOTE
CENTRALIZED MANAGEMENT OF WINDOWS CLIENT STATIONS

SYSTEM REQUIREMENTS

Windows 11, Windows 10, Windows 8, Windows 7, Windows XP.
Windows 2022 Server, Windows 2019 Server, Windows 2016 Server, Windows 2012 Server, Windows 2008 Server, Windows 2003 Server, Windows 2000 Server, Windows NT Server.
Compatible with Windows 32 bit and 64 bit architectures.

AVAILABLE IN

🇬🇧 English 🇫🇷 French 🇩🇪 German 🇪🇸 Spanish 🇮🇹 Italian

SOFTWARE PRESENTATION

IDEAL REMOTE lets you take control remotely of your Windows (from Windows NT to Windows 2022 Server), Mac OS X and Linux systems.

IDEAL REMOTE is not only a remote control tool, in addition to taking control remotely, you have access and manage remote computers, registry, events, printers, processes, shared folders, sessions, open files, WMI properties and, finally, to the information systems.

BENEFITS

IDEAL REMOTE offers an easy, complete and low expensive solution to take remote control of your Windows Servers and stations, Mac OS X and Linux systems across the network.

LICENSING

One license for each **administrator station** where our software is installed, no matter how many servers and stations you have to manage! **This guarantees the best price (Starts at 189.00 Euros)**.

CERTIFICATION

IDEAL REMOTE has obtained the ***Windows Certification***. The "Compatible - Windows Logo" means our products passed Microsoft's compatibility tests for 64-bit and 32-bit. To earn the "Compatible with" logo, software and hardware must pass Microsoft designed installation, performance, reliability, and security tests so you can be sure these products are compatible with Windows.

GENERAL DESCRIPTION OF THE SOFTWARE

- ❖ **SIMPLE, FAST AND SECURE REMOTE CONTROL OF THE WINDOWS SERVERS AND STATIONS, MAC OS X AND LINUX**

  - ➢ Remote installation and configuration on systems: Windows NT, Windows 2000, Windows XP, Windows 2003 Server, Windows Vista, Windows 7, Windows 10, Windows 11, Windows 2008 Server, Windows 8, Windows 2012 Server, Windows 2016 Server, Windows 2019 Server, Windows 2022 Server
  - ➢ Compatible with Windows 32 and 64 bit architectures
  - ➢ Share the screens with end-users
  - ➢ Remote Control for Mac OS X and Linux systems
  - ➢ Chat with end-user to help troubleshoot problems
  - ➢ File transfer between the computers
  - ➢ Screenshot capture in JPEG, BMP or PNG
  - ➢ History of connections for a quick access to computers
  - ➢ Computer group settings
  - ➢ Command prompt on the remote station
  - ➢ Logging remote control operations in database

- ❖ **REMOTE CONTROL THROUGH INTERNET FOR WINDOWS COMPUTERS OUTSIDE THE CORPORATE NETWORK**

  - ➢ Creating a list of computers outside the network for a fast and secure remote control.
  - ➢ Remote Control is done through the "Pointdev Remote Control" agent previously installed and configured on Windows computers.

- ❖ **CENTRALIZED MANAGEMENT OF WINDOWS WORKGROUPS AND ACTIVE DIRECTORY DOMAINS**

  - ➢ Managing of Windows NT Servers to Windows 2022 Servers
  - ➢ Classic and Terminal Server session management
  - ➢ Remote Computer Name and IP Address Settings management
  - ➢ Registry management (32 bits and 64 bits)
  - ➢ WMI management
  - ➢ Automatic and Planned Wake up of Computers (Wake On LAN)
  - ➢ Remote computer stopping/restarting

- ❖ **REMOTE CONTROL FOR WINDOWS SYSTEMS FROM SMARTPHONES AND TABLETS**

  - ➢ Need a WIFI network.
  - ➢ Compatible with iOS and Android

❖ **ROLE/TASK DELEGATION**

➢ Role delegation allows you to authorize certain functions of our software to people or groups of people without having to give them access to all the features.

❖ **POWERFUL GRAPHIC INTERFACE WITH MULTI-TABS**

➢ An Explorer-like graphical user interface with multi-tabs allowing quick access to information
➢ Recording of computer properties in database for display if they are off or unreachable
➢ Exporting all lists in HTML or CSV
➢ Configurable tabs: Computers, Historic of connections, VPN, Favorites, Tools (External), FAQ, Internet
➢ Configuring computer properties to display
➢ Multi-Threading for concurrent access to computers
➢ Configuration Wizard for a Quick Start

❖ **REMOTE « SECURITY CENTER »**

➢ Firewall management
➢ Create, modify and delete rules
➢ Windows update management
➢ UAC management
➢ Possibility to manage several computer simultaneously

❖ **REMOTE « APPLICATION CENTER »**

➢ Installed software management
➢ Possibility to manage several computer simultaneously

❖ **REMOTE « TASK MANAGEMENT »**

➢ Service management
➢ Process management (can be stop remotely)
➢ Scheduled task (v1.0 and v2.0) management
➢ Possibility to manage several computer simultaneously

❖ **REMOTE « SHARING & PRINTING CENTER »**

➢ Shared folder management
➢ Printer management
➢ Open file management
➢ Session management

> ➢ Terminal Service session management
> ➢ Possibility to manage several computer simultaneously

❖ **INTERVENTION MANAGEMENT**

> ➢ Planning interventions to be performed on the network
> ➢ Recording different states
> ➢ Common database for the administrators

SCREENSHOTS